



## Day one: Wednesday 22 May 2024

08:30 Registration and Arrival Coffee

### Session one: Setting the scene

*Session Moderator: Jakob Dam Glynstrup, Chairman and Director, Biometrics Institute*

09:00 **Welcome by the Chair**

*Jakob Dam Glynstrup, Chairman and Director, Biometrics Institute*

09:05 **Welcome by the Biometrics Institute**

*Isabelle Moeller, Chief Executive, Biometrics Institute*

09:15 **Opening keynote address: Australia's Digital ID System – An update**

*John Shepherd, First Assistant Secretary and Head of Digital ID Taskforce, Department of Finance*

09:30 **International keynote: Emotion detection systems and the future of work**

*Katina Michael, Professor and Global Futures Scientist, Arizona State University, USA*

09:45 **Diamond sponsor: 3D face liveness and matching for remote identity verification**

*Jay Meier, Senior Vice President, North American Operations, FaceTec*



10:10 Questions and discussion

10:30 Morning tea

### Session two: Setting policy – The first law of biometrics

*Session Moderator: Paul Cross, Director, Biometrics Institute*

11:00 **Keynote address: Biometrics, privacy and digital identity**

*Lisa MacDonald, Division Director, Identity Capabilities Management Division, Office of Biometric Identity Management, U.S. Department of Homeland Security*

11:15 **Update from the new Privacy Commissioner**

*Carly Kind, Privacy Commissioner, Office of the Australian Information Commissioner*

11:30 **Update from New Zealand on proposed new privacy rules for biometric processing**

*Liz MacPherson, Deputy Privacy Commissioner, Office of the Privacy Commissioner, New Zealand*

11:45 **Gold sponsor: The rise of AI attacks on face biometrics**

*David Chadwick, Global Director – Identity & Biometrics, Unisys*



12:00 **Biometrics, expertise and evidentiary challenges in the contemporary courtroom**

*Mehera San Roque, Associate Professor, School of Law, Society & Criminology, University of New South Wales*

12:15 **Privacy Guidelines in practice: Fair handling of enquiries and complaints**

*Terry Aulich, Head of Privacy Expert Group, Biometrics Institute*

12:25 Questions and discussion

12:40 Lunch

### Session three: (Digital) identity management

*Session Moderator: Darren Bark, Deputy Chairman and Director, Biometrics Institute*

13:40 **Challenges with identity verification**

*Simon Aitchison, Director, Digital Integration Office, Department of Home Affairs*

13:55 **Face Verification Services – A new beginning**

*Claire Major, Director, Identity Verification Services, Attorney-General's Department*

14:10 **Biometrics in Queensland – A showcase by the Department of Transport and Main Roads**

*Mick Skinner, Director (Business Transformation), Queensland Digital Licence and Queensland Digital Identity, Queensland Department of Transport and Main Roads*

14:25 **Gold sponsor: Going gateless...removing the barriers to frictionless travel**

*Mark Chadwick, National Manager, Digital ID & Biometrics, NEC*



14:40 **MyGov update**

*Aaron Wilkins, National Manager myGov and Customer Systems Branch, Technology and Digital Programs Group, Services Australia*

14:55 Questions and discussion

15:10 Afternoon break

15:40 **Diverse identification and digital inclusion**

*Jason Urranndulla Davis, CEO, Hold Access, WUNA Diji Wallet*

15:55 **Digital accessibility for all**

*Adam Barnwell, Principle Product Designer, NSW Department of Customer Service  
Natalie Bischetti, Principle Product Designer, NSW Department of Customer Service*

16:10 **Panel discussion: The use of digital identity in the delivery of government services - What are the benefits of biometrically-enabled (digital) identity?**

*Moderator: Darren Bark, Deputy Chairman and Director, Biometrics Institute*

*Panellists:*

*Ben Foster, Assistant Commissioner, Digital Identity Services, Australian Taxation Office*

*Jason Urranndulla Davis, CEO, Hold Access, WUNA Diji Wallet*

*Lisa MacDonald, Division Director, Identity Capabilities Management Division, Office of Biometric Identity Management, U.S. Department of Homeland Security (invited)*

*Mick Skinner, Director (Business Transformation), Queensland Digital Licence and Queensland Digital Identity, Queensland Department of Transport and Main Roads*

**Diamond sponsor: Andrew Hughes, VP of Global Standards, FaceTec**



16:55 **Closing remarks**

17:00 Drinks Reception and networking

18:30 Close of day one

## Day two: Thursday 23 May 2024

### Session four: Seamless travel and digital identity

*Session moderator: Dion Chamberlain, Director, Biometrics Institute*

- 09:00      **Welcome by the Chair**  
*Dion Chamberlain, Director, Biometrics Institute*
- 09:10      **The future of seamless trans-Tasman travel and biometrics**  
*Don Jordan, Director, Future Traveller, Australian Border Force*
- 09:25      **Face quality challenges in the immigration setting**  
*Matt Gibbs, National Manager Identity, Immigration New Zealand*
- 09:40      **Facing up to the future: Transforming the passenger travel experience with One ID**  
*Katherine Stone, Industry Affairs Manager, International Air Transport Association (IATA)*
- 09:55      **Panel discussion: The future of travel - Making identity on the move a reality**  
There are a range of issues to make identity on the move a reality. In Europe it is all about Entry Exit Systems, electronic visa authorisation and Digital Travel Credentials (DTC) to create a seamless and secure travel experience.  
In Australia and New Zealand there is ongoing thinking about trans-Tasman travel.
- What is the way forward?
  - What about contactless corridors at the airport?
  - What about the passport and DTC?
  - What about pre-clearance?
  - Any other opportunities?
- Moderator: Shashi Samprathi, Head of Borders Users Group, Biometrics Institute*  
*Panellists:*  
*Dion Chamberlain, Director, International and Product Strategy, Department of Internal Affairs New Zealand*  
*Don Jordan, Director, Future Traveller, Australian Border Force*  
*Katherine Stone, Industry Affairs Manager, International Air Transport Association (IATA)*  
*Margy Osmond, CEO, Tourism & Transport Forum*  
*Matt Gibbs, National Manager Identity, Immigration New Zealand*  
*Silver sponsor: Jay Youlten, General Manager Travel and Transport – ANZ, IDEMIA*



10:50      Morning tea

### Session five: Artificial intelligence (AI) and biometrics

*Session Moderator: Stephen Gee, Director, Biometrics Institute*

- 11:30      **AI and biometrics – friend or foe?**  
*Stela Solar, Director, National AI Centre, CSIRO*
- 11:45      **Generative AI misuse (Deepfakes)**  
*Sharif Abuadbba, Team leader of Distributed Systems Security, CSIRO's Data61*
- 12:00      **Discussion session: What is the relationship between AI and biometrics?**  
Over the past year, the opportunities and challenges of AI and biometrics have delivered many headlines and a need to clarify what policies and legislation will need to be put in place to ensure the responsible use of these technologies. The very first

question the Institute members have identified is whether all biometric uses are AI. Many believe that is not the case and the two should be separated. Therefore, an explanation (and definition) of the relationship of biometrics and AI is critical to understand how policy and legislation will apply to biometrics. The Institute has therefore released a [discussion paper](#) untangling the issues and putting them to its global membership for debate. The output will be a new entry to the Biometrics Institute Explanatory Dictionary and briefings to members and regulators on the findings and viewpoints. The panel will ask and discuss the following questions based on the discussion paper:

- How would you define the relationship between AI and biometrics: Are biometrics to be subset of AI or is AI to be a subset of biometrics?
- Biometrics & AI: What are the corresponding issues?
- How does AI interact with biometrics: is there a relatively small overlap between the two or are they completely separate?

*Moderator: Brett Feldon, Advisory Council Member, Biometrics Institute*

*Panellists:*

*David White, Associate Professor of Psychology, University of New South Wales*

*Terry Aulich, Head of Privacy Expert Group, Biometrics Institute*

*Ted Dunstone, Founder, Biometrics Institute*

*Silver sponsor: Terry Hartmann, Vice President, Asia Pacific, Cognitec*



12:45 Lunch

#### Session six: Biometrics in commercial applications

*Session moderator: Jakob Glynstrup, Chairman and Director, Biometrics Institute*

14:00 **Biometric authentication: Redefining security and experience in banking**  
*Miki Brotzler, Senior Product Manager, Customer Authentication, Digital Identity, National Australia Bank*

14:15 **Harnessing AI to safeguard against fraud and scams**  
*Sascha Thiel, Head of Business Platform Services, ANZ Banking Group*

14:30 **Platinum sponsor: Identity journey orchestration and deepfake detection**  
*John Duggan, EVP APAC, Daon*



14:45 Questions and discussion

#### Session seven: Research and innovation

*Session moderator: Jakob Glynstrup, Chairman and Director, Biometrics Institute*

15:00 **Are advancements in facial recognition technology making human performance worse?**  
*Dana Michalski, Discipline Lead Biometrics, Defence Science and Technology Group, Department of Defence*

15:15 **Detecting AI-generated faces using human super-recognisers**  
*James Dunn, Lecturer, School of Psychology, University of New South Wales*

15:30 **The role of biometrics in creating world-class government experiences**  
*Leo Venturi, Principal Product Manager – Biometrics, Digital Identity, Service NSW*

15:45	Key insights from a nationwide survey of Australians on perceptions of facial recognition technology <i>Gavin Smith, Associate Professor in Sociology and Head of Sociology, Australian National University</i>
16:00	Questions and discussion
16:15	Closing remarks
16:20	Afternoon tea
16:45	Close of conference

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#### Event overview

Date	Event	Timing	Location	Registration
Tuesday 21 May	Digital Identity & Biometrics Workshop	13.30 – 17.00	Rydges, Darling Square	<a href="#">Register here</a>
Wednesday 22 May	Asia-Pacific Conference Drinks reception	9:00 – 17.00 17:10 – 19:00	Dockside Sydney	<a href="#">Register here</a>
Thursday 23 May	Asia-Pacific Conference	9:00 – 16:30	Dockside Sydney	

## Who should attend?

Industries	Job Titles
<ul style="list-style-type: none"><li>• Government in service delivery and border management</li><li>• Police and law enforcement</li><li>• Healthcare</li><li>• Large corporates</li><li>• Retail and commerce</li><li>• Aviation and travel</li><li>• Transport</li></ul>	<ul style="list-style-type: none"><li>• Decision-makers</li><li>• Policy and governance</li><li>• Business development</li><li>• Digital transformation</li><li>• Identity management</li><li>• Technology solutions, product development</li><li>• Security, cyber, risk</li></ul>

## Registration

Refer to [the website](#) for details.

## Location

Dockside

Darling Harbour, Sydney

## Additional notes

If you have comments on this event, are interested in membership or have general enquiries about the Biometrics Institute, please email [simon@biometricsinstitute.org](mailto:simon@biometricsinstitute.org)

Please note: The event will be held in English. Programme is subject to change